

# QUALITY POLICY

## ISO 15189:2012

**“ We at SNSC Clinical Laboratory commit to provide Quality Medical Laboratory service in terms of generating reliable patient test reports, on time, using appropriate technology of international standards through committed and competent staff, who ensure to abide by the policies and procedures of the laboratory at all times with complete awareness of the required documentations.”**

## OBJECTIVES

1. To comply with ISO15189:2012 standards at all time.
2. To maintain excellence in medical laboratory services using standard technology.
3. To ensure compliance with the statutory and regulatory requirements.
4. To ensure adequate resources and staff competence, enabling effective professional services.
5. To complete the laboratory tests and report the results in an effective and timely manner.
6. To ensure continued patient satisfaction.

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**Dr. S.B. Vasanthi  
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