



**SRI NATHELLA SAMPATHU CHETTY**  
**CLINICAL LABORATORY, SANKARA NETHRALAYA**  
**(Unit of Medical Research Foundation)**

**QUALITY POLICY ISO 15189:2012**

**“We at the Clinical Laboratory commit to provide Quality Medical Laboratory service in terms of generating reliable patient test reports on time, using appropriate technology of international standards and ensure continual improvement through committed and competent staff who ensure to abide by the policies and procedures of the laboratory at all times with complete awareness of the required documentations.”**

**OBJECTIVES**

1. To comply with ISO15189:2012 standards at all time.
2. To maintain technical excellence by using standard technology.
3. To ensure compliance with the statutory and regulatory requirements.
4. To ensure adequate resources and staff competence for effective service.
5. To ensure testing and reporting results in an effective and timely manner.
6. To ensure continued patient satisfaction.
7. To ensure continual improvement in the processes and services.

**Date : 14.06.2022**

  
**Dr.N.Angayarkanni Ph.D**  
**Director-Laboratory Services**  
**Management Representative**